



Dr. Santosh Kaul Kak  
Principal

Marwadi Sammelan

# B. M. RUIA GIRLS' COLLEGE

NAAC ACCREDITED B+ (3<sup>rd</sup> Cycle)

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Ref. No. :

Date :

## ACTION TAKEN REPORT ON FEEDBACK

ACADEMIC YEAR 2019-20

### 1. Student Feedback & Action Taken

#### Key Feedback:

- Students suggested employability courses like Tally and other skill-based training programs.
- Requests for improved infrastructure, including library and computer lab facilities.
- Demand for career guidance sessions and placement training programs.

#### Action Taken:

- Organized workshops on soft skills, employability skills, and add-on courses.
- Upgraded library with new books and e-resources. Library orientation sessions were conducted, and students were given login credentials to access e-resources via N-List.
- Installed a smart classroom in Room No. 11 with advanced ICT tools for effective teaching.
- Classrooms are Wi-Fi enabled with portable projectors, screens, and laptops.
- Conducted career counseling sessions and placement-oriented training programs in collaboration with industry experts.

#### Value-Added Certificate Programs Conducted in 2019-20:

1. **Career Ready Program** in association with Antarang Foundation (2nd batch) - Conducted from November 22, 2019.
2. **Certificate Course in Goods and Service Tax (GST) - Basic Level** (Commenced on August 20, 2019) - Covered fundamental knowledge of GST, its applicability, and employability skills for accounting roles.
3. **Certificate Course in Tally ERP9 with GST** in association with NIIT, Grant Road (Started on January 13, 2020).





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4. **Certificate Program in Financial Markets - Sales and Operations** by Bombay Stock Exchange Institute Limited.

5. **Computer Training Course** for students to enhance digital literacy.

## 2. Alumni Feedback & Action Taken

### Key Feedback:

- Alumni emphasized the importance of aligning the curriculum with industry needs.
- Suggested increasing opportunities for alumni-student interaction.
- Highlighted the need for stronger alumni networking.

### Action Taken:

- Conveyed to Head of Departments and Faculty in Board of Studies to include topics which focus more on employability skills and place it in BOS meetings and incorporate while framing syllabus. The revised curriculum included contemporary issues in Commerce, Management, Banking and Finance, Public Finance, Indian Economy, Financial Markets, etc. in consultation with industry experts from Bombay Stock Exchange, NISM, etc.
- Hosted an annual alumni meet and interactive sessions with current students.
- Alumni were invited to conduct sessions and provide insights on job opportunities. **Session on Careers in Web Designing (CorelDRAW X7)** by B.Com Alumni Ms. Kusum Waghelawas conducted on December 21, 2019.
- Encouraged alumni participation in webinars, and workshops.
- **Alumni Anand Mela** (Trade Fair) was organized on September 28, 2019, providing a platform for alumni to showcase their entrepreneurial ventures.

## 3. Teachers' Feedback & Action Taken

### Key Feedback:

- Need for enhanced teaching aids and digital tools for effective instruction.
- Emphasis on professional development programs for faculty.





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#### Action Taken:

- Equipped classrooms with smartboards and provided access to online teaching platforms.
- Organized **Faculty Development Program (FDP) on 'New Teaching Pedagogies in Higher Education Institutions'** (July 4-24, 2019).
- **Mentorship Program** (August 29, 2019) - Focused on structuring mentorship programs, assessment criteria, and maintaining mentor-mentee registers.
- **Academic Performance Indicator Workshop** (September 4, 2019)
- **Training Sessions on MIS Software** for Non-Teaching Staff (May 15-30, 2020)
- **Guest Lecture on Intellectual Property Rights** by Dr. Vijaykumar Malhotra (March 16, 2020)

#### 4. Employers' Feedback & Action Taken

##### Key Feedback:

- Employers stressed the need for stronger communication, teamwork, and problem-solving skills among graduates.
- Recommended developing technical skills aligned with industry demands.

##### Action Taken:

- Integrated communication and leadership exercises into the curriculum.
- Collaborated with industries to conduct specialized training sessions on financial markets and securities.

#### 5. Research & Development Initiatives

- **State-Level Inter-Collegiate Students' Research Paper Competition** (February 26, 2020) on 'Women and Social Media' with participants from S.N.D.T. Women's University and Mumbai University.
- **Content Analysis Workshop** for B.Com Semester VI Economics (November 14, 2019).





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## 6. National Seminars, Webinars, & Workshops

- National Webinar on 'Designing Google Forms and Integrating Certificates' and 'Creating Websites on Google Sites' (May 27, 2020) by Mr. Santosh Popade.
- National Webinar on 'Writing a Winning Resume' (May 29, 2020) by Dr. Navin Punjabi, jointly organized by B. M. Ruia Girls' College and Maniben Nanavati Women's College, in association with BIAP.
- Guest Lecture on Financial Literacy and Careers in Securities Market by Mr. Meraj Inamdar from NISM (March 6, 2020).
- Awareness Lecture on POSH Act ('Prevention of Sexual Harassment of Women at Workplace') by Dr. Sandya Advani, in association with Shri Sathya Sai Sewa Organisation (September 21, 2019).

## 7. Student Welfare Initiatives

- Financial Assistance & Scholarships were provided to students in need.
- 10 M.Com students received scholarships of Rs. 3,500 each (Total: Rs. 35,000) from Mr. Ashok Kothari, Shalibhadra Charitable Trust, in association with the Rotary Club of Bombay Mid-City.

## 8. Feedback Collection & Implementation

- Feedback on the Teaching-Learning Process and Syllabi was collected from students, teachers, employers, and alumni.
- Analysis results were shared with faculty, and necessary changes were incorporated into teaching pedagogies.

RS/NR/SK K



*Raul*

PRINCIPAL

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