STUDENT SATISFACTION SURVEY - ACADEMIC YEAR 2019-20

## STUDENT SATISFACTION SURVEY

## ACADEMIC YEAR 2019-20

The Student Satisfaction Survey for academic year 2019-20, was conducted Online using Google Forms for all Programmes on Teaching, Learning and Evaluation.

Program
211 responses

BA Hindi
BA Economics
BA Sociology
B.Com
BMS
MA (Economics)
M.Com

Class
211 responses


## STUDENT SATISFACTION SURVEY - ACADEMIC YEAR 2019-20

1. How much of the syllabus was covered in the class?

211 responses


```
```

                                    4-(85% to 100%)
    ```
```

                                    4-(85% to 100%)
                                    - 3-(70% to 84%)
                                    - 3-(70% to 84%)
                                    2-( 55% to 69%)
    ```
                                    2-( 55% to 69%)
```

1-( $30 \%$ to $54 \%)$
0 -Below 30\%

```
                                    0-Below 30%
```

```
                                    0-Below 30%
```

| $85 \%$ to $100 \%$ | $70 \%$ to $84 \%$ | $55 \%$ to $69 \%$ | $30 \%$ to $54 \%$ | Below 30\% |
| :--- | :--- | :--- | :--- | :--- |
| $75.8 \%$ | $17.5 \%$ | $6.6 \%$ | $0.1 \%$ | Nil |

2. How well did the teachers prepare for the classes?

211 responses


4-Thoroughly
3-Satisfactorily
2- Poorly
1- Indifferently
0-Won't teach at all

| Thoroughly | Satisfactorily | Poorly | Indifferently | Won't teach at <br> all |
| :--- | :--- | :--- | :--- | :--- |
| $64.5 \%$ | $31.3 \%$ | $3.3 \%$ | $0.9 \%$ | Nil |

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3. How well were the teachers able to communicate?

211 responses


| Always effective | Sometimes <br> effective | Just <br> Satisfactorily | Generally <br> ineffective | Very Poor <br> Communication |
| :--- | :--- | :--- | :--- | :--- |
| $82.9 \%$ | $10.9 \%$ | $5.2 \%$ | $0.9 \%$ | Nil |

4. The teacher's approach to teaching can be best described as

211 responses


| Excellent | Very Good | Good | Fair | Poor |
| :--- | :--- | :--- | :--- | :--- |
| $60.7 \%$ | $29.4 \%$ | $10 \%$ | Nil | Nil |

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5. Fairness of the internal evaluation by the teachers

211 responses


| Always Fair | Usually Fair | Sometimes <br> Unfair | Usually Unfair | Unfair |
| :--- | :--- | :--- | :--- | :--- |
| $77.3 \%$ | $17.1 \%$ | $5.7 \%$ | Nil | Nil |

6. Was your performance in assignments discussed with you?

211 responses

4- Everytime
3- Usually
2- Ocassionally /Sometimes
1- Rarely
0- Never

| Every time | Usually | Occasionally <br> /Sometimes | Rarely | Never |
| :--- | :--- | :--- | :--- | :--- |
| $76.3 \%$ | $16.6 \%$ | $5.2 \%$ | $1.4 \%$ | $0.5 \%$ |

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7. The institute takes an active interest in promoting internship, student exchange, field visit opportunities for students
211 responses

```
                                    4-Regularly
3-Often
2-Sometimes
1-Rarely
0- Never
```

| Regularly | Often | Sometimes | Rarely | Never |
| :--- | :--- | :--- | :--- | :--- |
| $61.1 \%$ | $23.2 \%$ | $12.3 \%$ | $2.8 \%$ | $0.5 \%$ |

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
211 responses

4-Significantly
3- Very well
2-Moderately
1- Marginally
0-Not at all

| Significantly | Very well | Moderately | Marginally | Not at all |
| :--- | :--- | :--- | :--- | :--- |
| $40.8 \%$ | $47.9 \%$ | $8.5 \%$ | $1.9 \%$ | $0.9 \%$ |

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9. The institution provides multiple opportunities to learn and grow

211 responses

4 -Strongly Agree
3-Agree
2- Neutral
1- Disagree
0- Strongly Disagree
4-Strongly disagree

| Strongly Agree | Agree | Neutral | Disagree | Strongly <br> Disagree |
| :--- | :--- | :--- | :--- | :--- |
| $22.7 \%$ | $53.1 \%$ | $5.7 \%$ | $0.5 \%$ | $18 \%$ |

10. Teachers inform you about your expected competencies, course outcomes, and program outcomes
211 responses

```
                                    4- Everytime
                                    3- Usually
                                    2-Ocassionaliiy/ Sometimes
                                    1-Rarely
                                    0-Never
```

| Every time | Usually | Occasionally <br> /Sometimes | Rarely | Never |
| :--- | :--- | :--- | :--- | :--- |
| $72 \%$ | $21.8 \%$ | $3.8 \%$ | $1.9 \%$ | $0.5 \%$ |

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11. Your mentor does a necessary follow-up with an assigned task to you 211 responses

```
4- Every time
3 - Usually
2-Ocassionaliiy/ Sometimes
1-Rarely
0 - I don't have a mentor
```

| Every time | Usually | Occasionally <br> /Sometimes | Rarely | I don't have a <br> mentor |
| :--- | :--- | :--- | :--- | :--- |
| $66.8 \%$ | $23.7 \%$ | $6.2 \%$ | $2.8 \%$ | $0.5 \%$ |

12. The teachers illustrate the concepts through examples and applications

211 responses

4- Every time
3 - Usually
2 - Ocassionaliiy/ Sometimes
1- Rarely
$0-$ Never

| Every time | Usually | Occasionally <br> /Sometimes | Rarely | Never |
| :--- | :--- | :--- | :--- | :--- |
| $76.8 \%$ | $17.5 \%$ | $3.8 \%$ | $1.9 \%$ | Nil |

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13. The teachers identify your strengths and encourage you with providing the right level of challenges
211 responses


| Fully | Reasonably | Partially | Rarely | Unable to |
| :--- | :--- | :--- | :--- | :--- |
| $75.8 \%$ | $18 \%$ | $3.8 \%$ | $1.9 \%$ | $0.5 \%$ |

14. Teachers are able to identify your weaknesses and help you to overcome them.

211 responses


[^0]| Everytime | Usually | Occasionally <br> /Sometimes | Rarely | Never |
| :--- | :--- | :--- | :--- | :--- |
| $74.4 \%$ | $19 \%$ | $4.7 \%$ | $1.9 \%$ | Nil |

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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching-learning process.
211 responses

4 - Strongly agree
3 - Agree
2 - Neutral
1 - Disagree
0 - Strongly disagree

> 4 - Strongly agree 3 - Agree 2 - Neutral 1 - Disagree 0 - Strongly disagree

0-Strongly disagres

| Strongly Agree | Agree | Neutral | Disagree | Strongly <br> Disagree |
| :--- | :--- | :--- | :--- | :--- |
| $53.6 \%$ | $38.9 \%$ | $6.6 \%$ | $0.9 \%$ | Nil |

16. The institute/ teachers use student-centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.
211 responses


> 4 - To a great extent
> 3 - Moderate
> 2 - Some what
> 1 - Very little
> 0 - Not at all

| To a great extent | Moderate | Some what | Very Little | Not at all |
| :--- | :--- | :--- | :--- | :--- |
| $64.5 \%$ | $28.4 \%$ | $3.8 \%$ | $1.9 \%$ | $1.4 \%$ |

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17. Teachers encourage you to participate in extracurricular activities

211 responses


4 - Strongly agree

- 3 - Agree

2-Neutral
1-Disagree
0 - Strongly disagree

| Strongly Agree | Agree | Neutral | Disagree | Strongly <br> Disagree |
| :--- | :--- | :--- | :--- | :--- |
| $62.6 \%$ | $33.6 \%$ | $2.8 \%$ | $0.9 \%$ | Nil |

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills, and employability skills to make you ready for the world of work.
211 responses


| To a great extent | Moderate | Some what | Very Little | Not at all |
| :--- | :--- | :--- | :--- | :--- |
| $67.3 \%$ | $26.5 \%$ | $4.7 \%$ | $1.4 \%$ | Nil |

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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
211 responses


| Above $90 \%$ | $70-89 \%$ | $50-69 \%$ | $30-49 \%$ | Below 29\% |
| :--- | :--- | :--- | :--- | :--- |
| $46 \%$ | $32.2 \%$ | $13.3 \%$ | $2.4 \%$ | $6.2 \%$ |

20. The overall quality of the teaching-learning process in your institute is very good.

211 responses


4-Strongly agree
3-Agree
2-Neutral

- 1 - Disagree
- 0 - Strongly disagree

| Strongly Agree | Agree | Neutral | Disagree | Strongly <br> Disagree |
| :--- | :--- | :--- | :--- | :--- |
| $60.2 \%$ | $33.6 \%$ | $5.2 \%$ | $0.9 \%$ | Nil |

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Summary of suggestions provided by students to improve the overall teaching learning experience in the college:
$\checkmark$ More ICT tools should be used during lectures.
$\checkmark$ Health Care Facilities should be provided.
$\checkmark$ Varieties should be introduced in canteen food.
$\checkmark$ Better graphics and visual media during lectures.
$\checkmark$ Better opportunities for Jobs and Internships.


[^0]:    4 - Every time

    - 3 - Usually

    2 - Occasionally/Sometimes
    1-Rarely
    O-Never

