

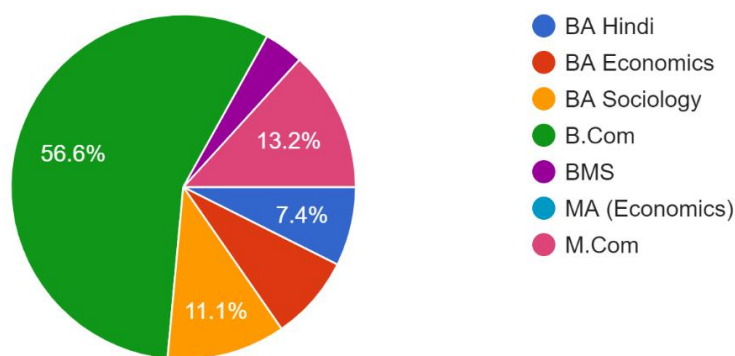
**MARWADI SAMMELAN'S
B.M RUIA GIRLS' COLLEGE
GAMDEVI, MUMBAI**

STUDENT SATISFACTION SURVEY (SSS) - ACADEMIC YEAR 2018-19

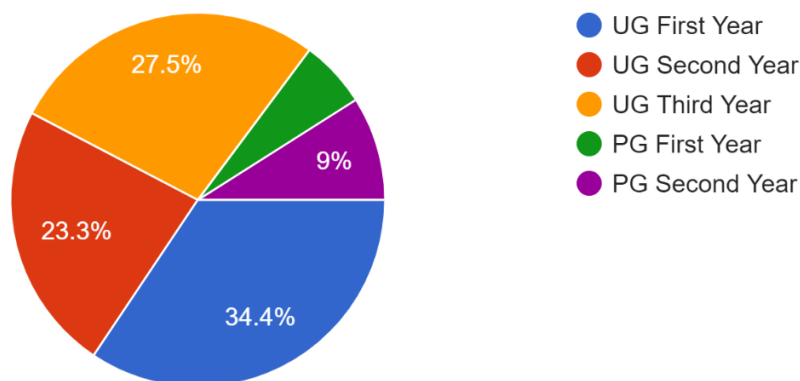
STUDENT SATISFACTION SURVEY (SSS) - ACADEMIC YEAR 2018-19

Student Satisfaction Survey was conducted for academic year 2018-19 on Teaching, Learning and Evaluation. The Feedback collected from 189 students of BA, BCOM, BMS, MA and MCOM Program is given below:

Program
189 responses



Class
189 responses

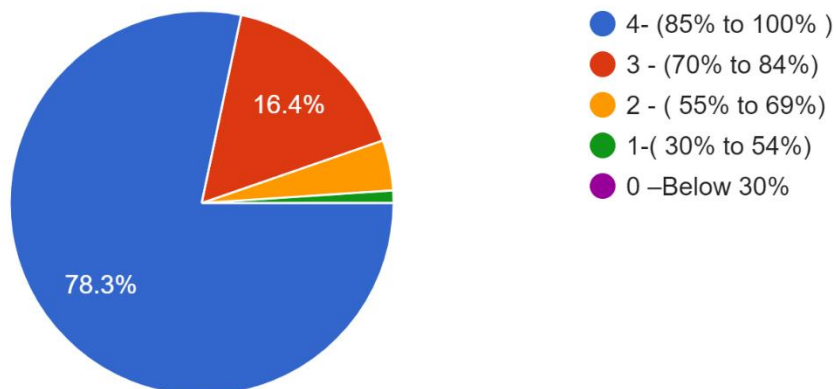


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1. How much of the syllabus was covered in the class?

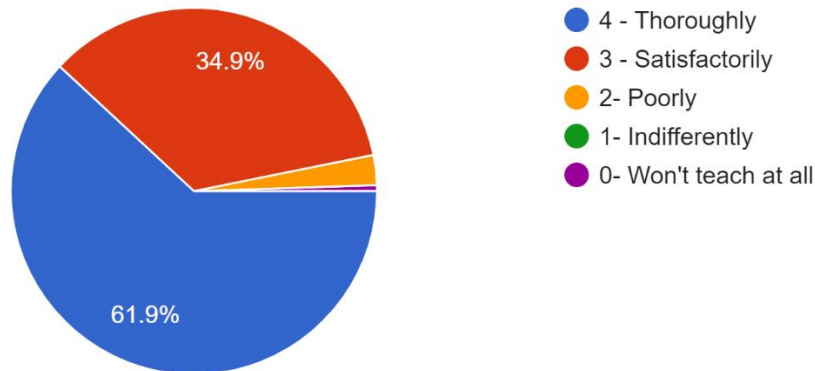
189 responses



| 85% to 100% | 70% to 84% | 55% to 69% | 30% to 54% | Below 30% |
|-------------|------------|------------|------------|-----------|
| 78.3% | 16.4% | 4.2% | 1.1% | 0% |

2. How well did the teachers prepare for the classes?

189 responses



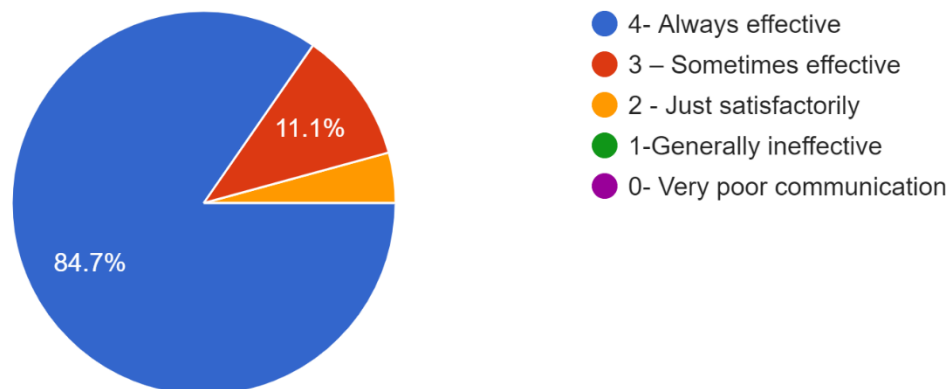
| Thoroughly | Satisfactorily | Poorly | Indifferently | Won't teach at all |
|------------|----------------|--------|---------------|--------------------|
| 61.9% | 34.9% | 2.6% | 0% | 0.5% |

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3. How well were the teachers able to communicate?

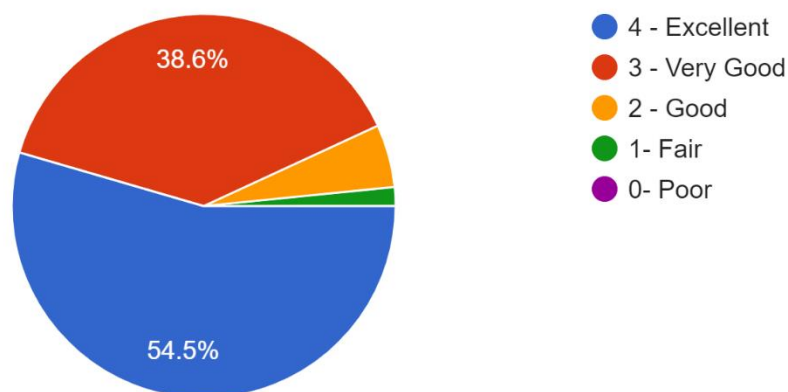
189 responses



| Always effective | Sometimes effective | Just Satisfactorily | Generally ineffective | Very Poor Communication |
|------------------|---------------------|---------------------|-----------------------|-------------------------|
| 84.7% | 11.1% | 4.2% | 0% | 0 % |

4. The teacher's approach to teaching can be best described as

189 responses



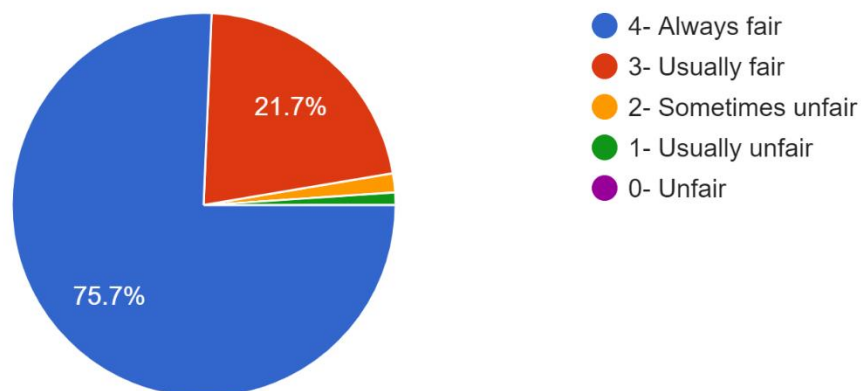
| Excellent | Very Good | Good | Fair | Poor |
|-----------|-----------|------|------|------|
| 54.5% | 38.6% | 5.3% | 1.6% | 0% |

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5. Fairness of the internal evaluation by the teachers

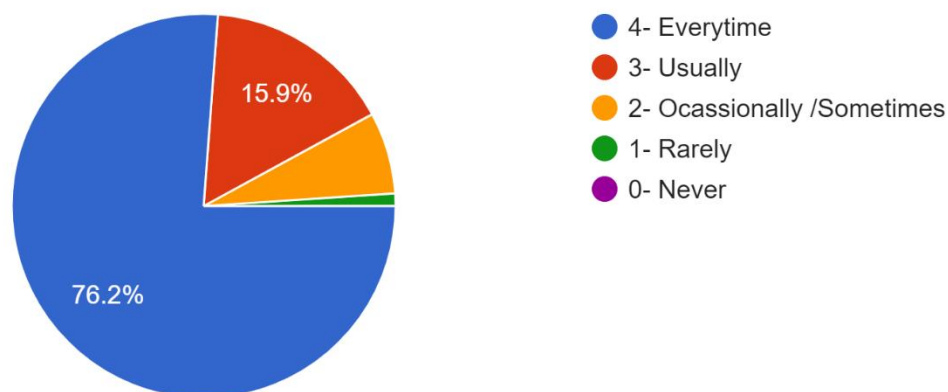
189 responses



| Always Fair | Usually Fair | Sometimes Unfair | Usually Unfair | Unfair |
|-------------|--------------|------------------|----------------|--------|
| 75.7% | 21.7% | 1.6% | 1.1% | 0% |

6. Was your performance in assignments discussed with you?

189 responses



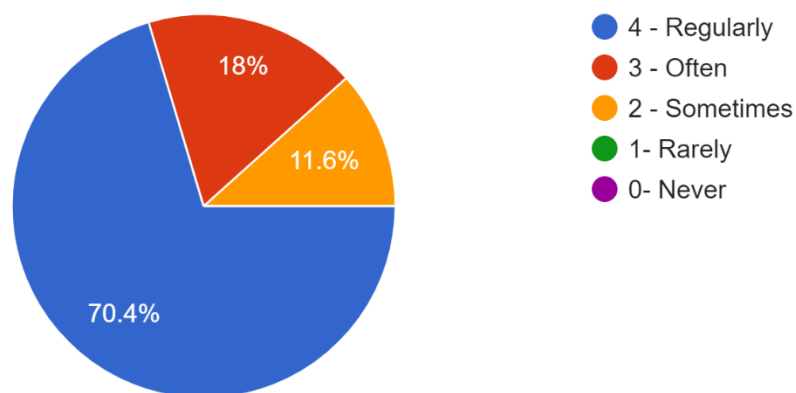
| Every time | Usually | Occasionally / Sometimes | Rarely | Never |
|------------|---------|--------------------------|--------|-------|
| 76.2% | 15.9% | 6.9% | 1.1% | 0% |

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7. The institute takes an active interest in promoting internship, student exchange, field visit opportunities for students

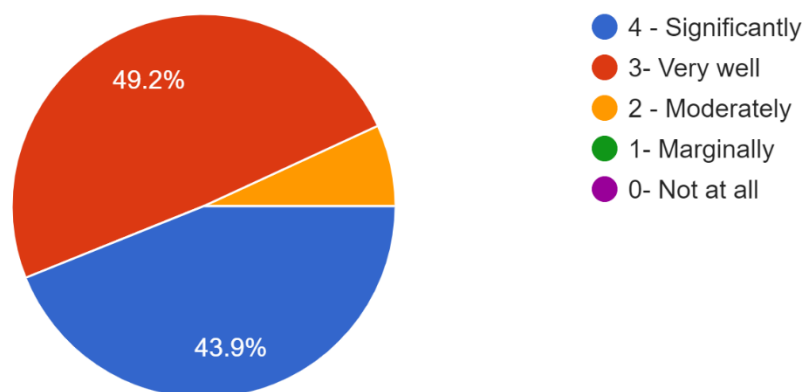
189 responses



| Regularly | Often | Sometimes | Rarely | Never |
|-----------|-------|-----------|--------|-------|
| 70.4% | 18% | 11.6% | 0% | 0% |

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

189 responses



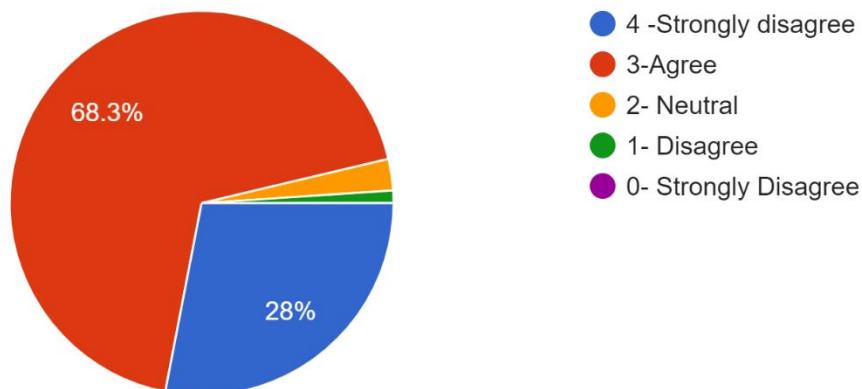
| Significantly | Very well | Moderately | Marginally | Not at all |
|---------------|-----------|------------|------------|------------|
| 43.9% | 49.2% | 6.9% | 0% | 0% |

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9. The institution provides multiple opportunities to learn and grow

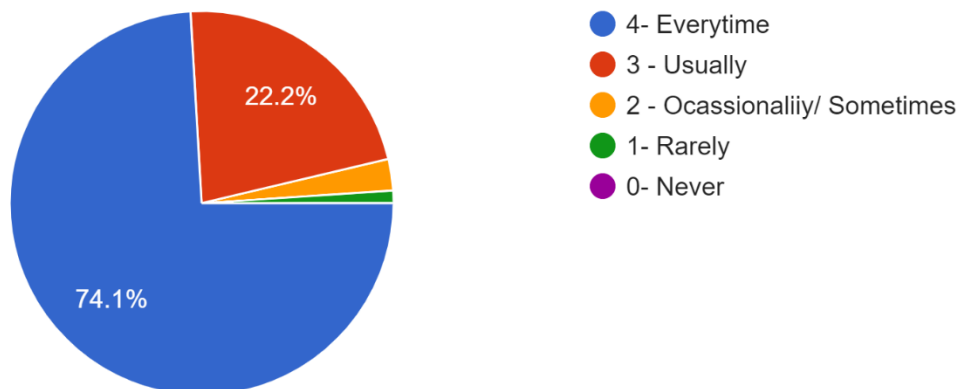
189 responses



| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
|----------------|-------|---------|----------|-------------------|
| 28% | 68.3% | 2.6% | 1.1% | 0% |

10. Teachers inform you about your expected competencies, course outcomes, and program outcomes

189 responses



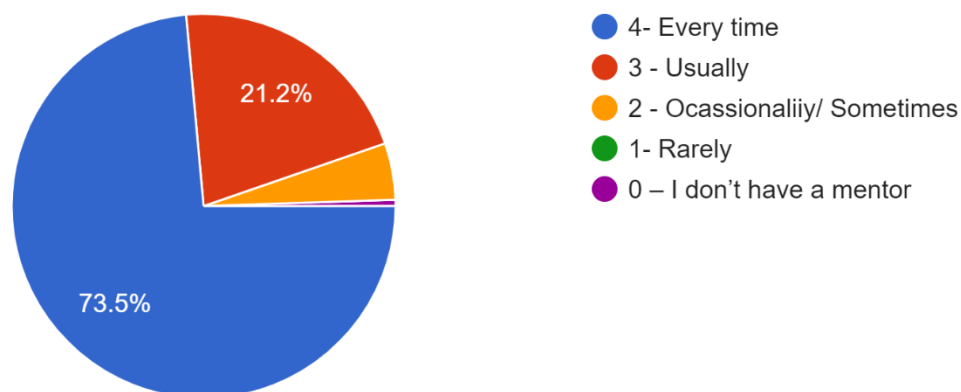
| Every time | Usually | Occasionally /Sometimes | Rarely | Never |
|------------|---------|-------------------------|--------|-------|
| 74.1% | 22.2% | 2.6% | 1.1% | 0% |

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11. Your mentor does a necessary follow-up with an assigned task to you

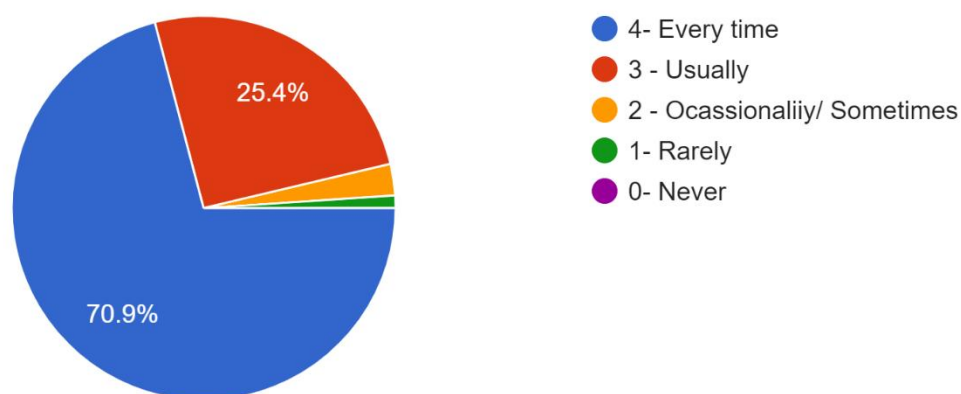
189 responses



| Everytime | Usually | Occasionally /Sometimes | Rarely | I don't have a mentor |
|-----------|---------|-------------------------|--------|-----------------------|
| 73.5% | 21.2% | 4.8% | 0% | 0.5% |

12. The teachers illustrate the concepts through examples and applications

189 responses



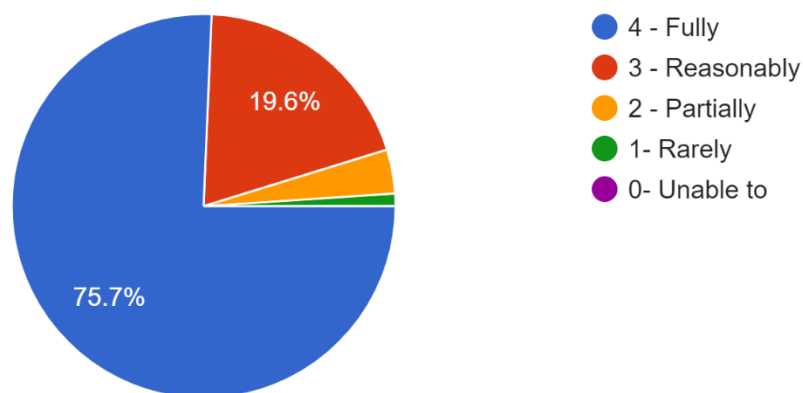
| Every time | Usually | Occasionally /Sometimes | Rarely | Never |
|------------|---------|-------------------------|--------|-------|
| 70.9% | 25.4% | 2.6% | 1.1% | 0% |

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13. The teachers identify your strengths and encourage you with providing the right level of challenges

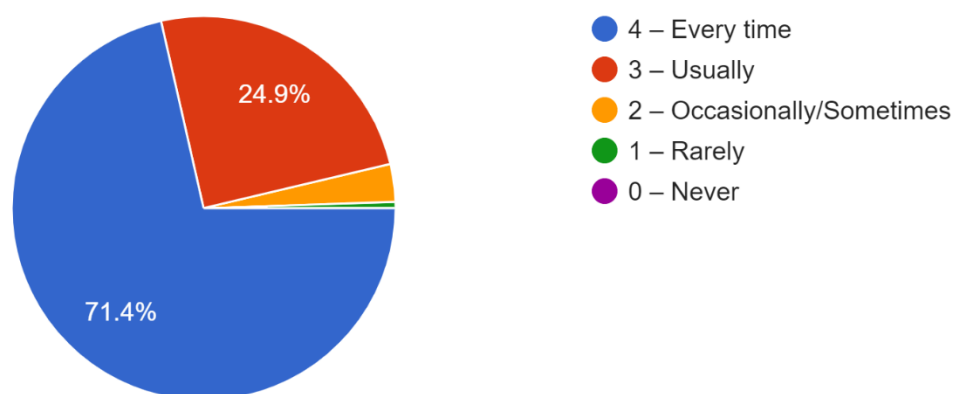
189 responses



| Fully | Reasonably | Partially | Rarely | Unable to |
|-------|------------|-----------|--------|-----------|
| 75.7% | 19.6% | 3.7% | 1.1% | 0% |

14. Teachers are able to identify your weaknesses and help you to overcome them.

189 responses



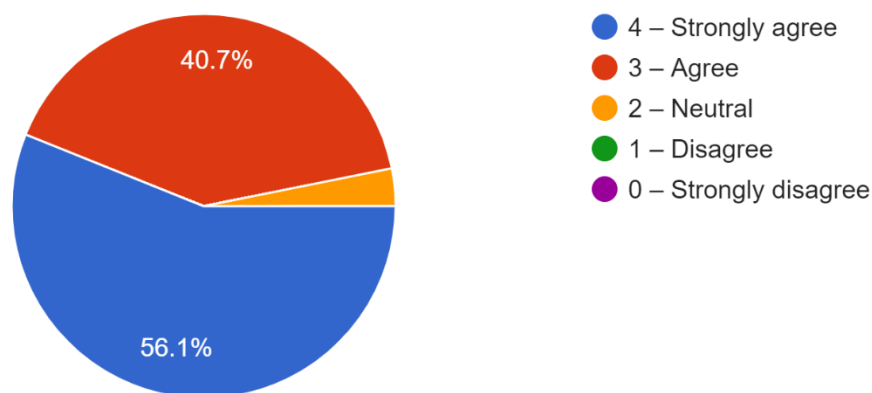
| Every time | Usually | Occasionally /Sometimes | Rarely | Never |
|------------|---------|-------------------------|--------|-------|
| 71.4% | 24.9% | 3.2% | 0.5% | 0% |

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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching-learning process.

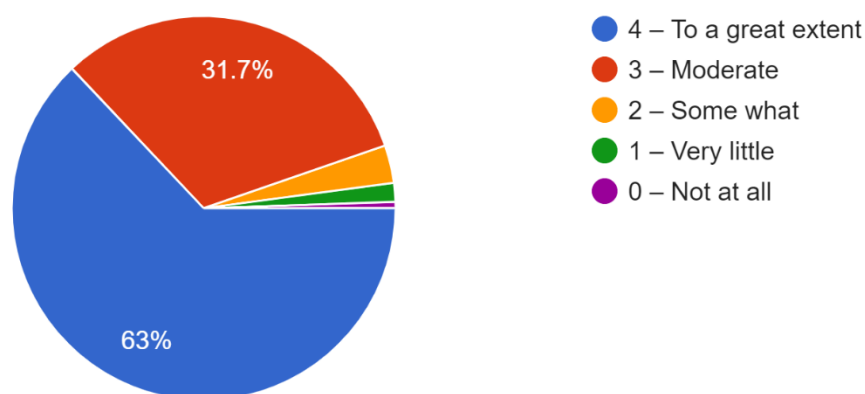
189 responses



| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
|----------------|-------|---------|----------|-------------------|
| 56.1% | 40.7% | 3.2% | 0% | 0% |

16. The institute/ teachers use student-centric methods, such as experiential learning, participative learning and prob...ies for enhancing learning experiences.

189 responses



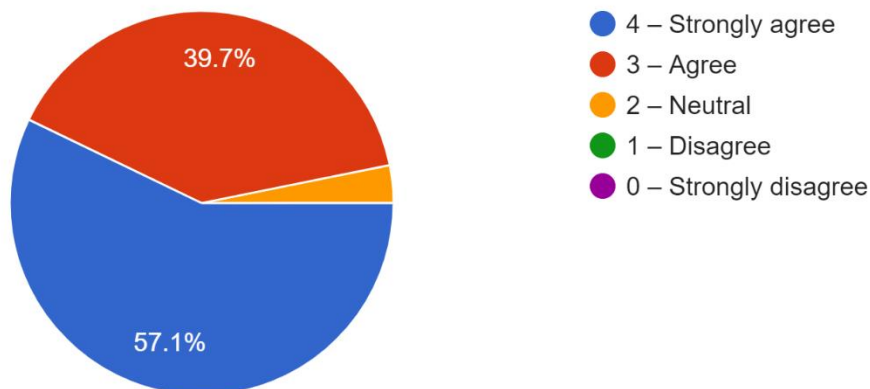
| To a great extent | Moderate | Some what | Very Little | Not at all |
|-------------------|----------|-----------|-------------|------------|
| 63% | 31.7% | 3.2% | 1.6% | 0.5% |

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17. Teachers encourage you to participate in extracurricular activities

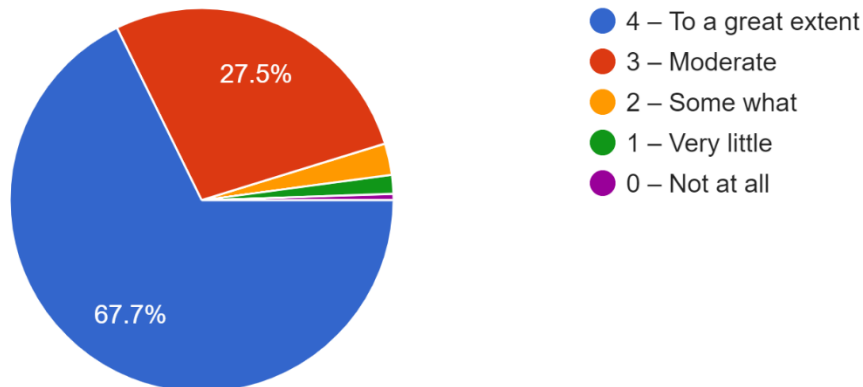
189 responses



| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
|----------------|-------|---------|----------|-------------------|
| 57.1% | 39.7% | 3.2% | 0% | 0% |

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills, and employability skills to make you ready for the world of work.

189 responses



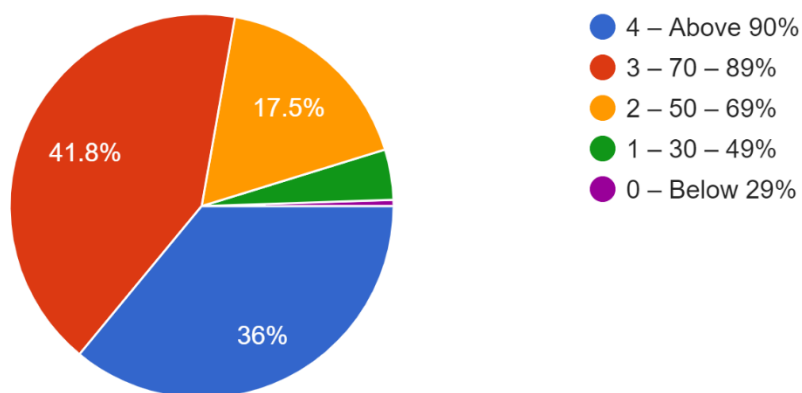
| To a great extent | Moderate | Some what | Very Little | Not at all |
|-------------------|----------|-----------|-------------|------------|
| 67.7% | 27.5% | 2.6% | 1.6% | 0.5% |

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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

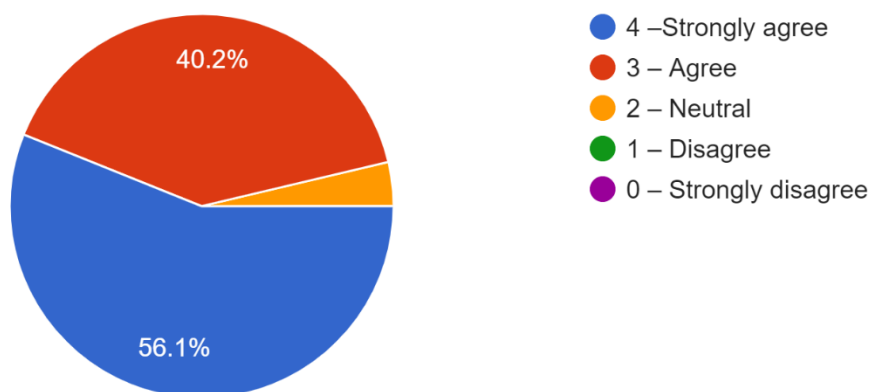
189 responses



| Above 90% | 70-89% | 50-69% | 30-49% | Below 29% |
|-----------|--------|--------|--------|-----------|
| 36% | 41.8% | 17.5% | 4.2% | 0.5% |

20. The overall quality of the teaching-learning process in your institute is very good.

189 responses



| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
|----------------|-------|---------|----------|-------------------|
| 56.1% | 40.2% | 3.7% | 0% | 0% |

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Summary of suggestions provided by students to improve the overall teaching-learning experience in the college:

- ✓ There should be more announcement for sport's competitions.
- ✓ Weekly class test should be taken
- ✓ Teacher must conduct group discussion regarding tough topics.
- ✓ More opportunities should be provided for students to make presentations
- ✓ There should be more Computers for Students .
- ✓ Fee concessions should be provided.